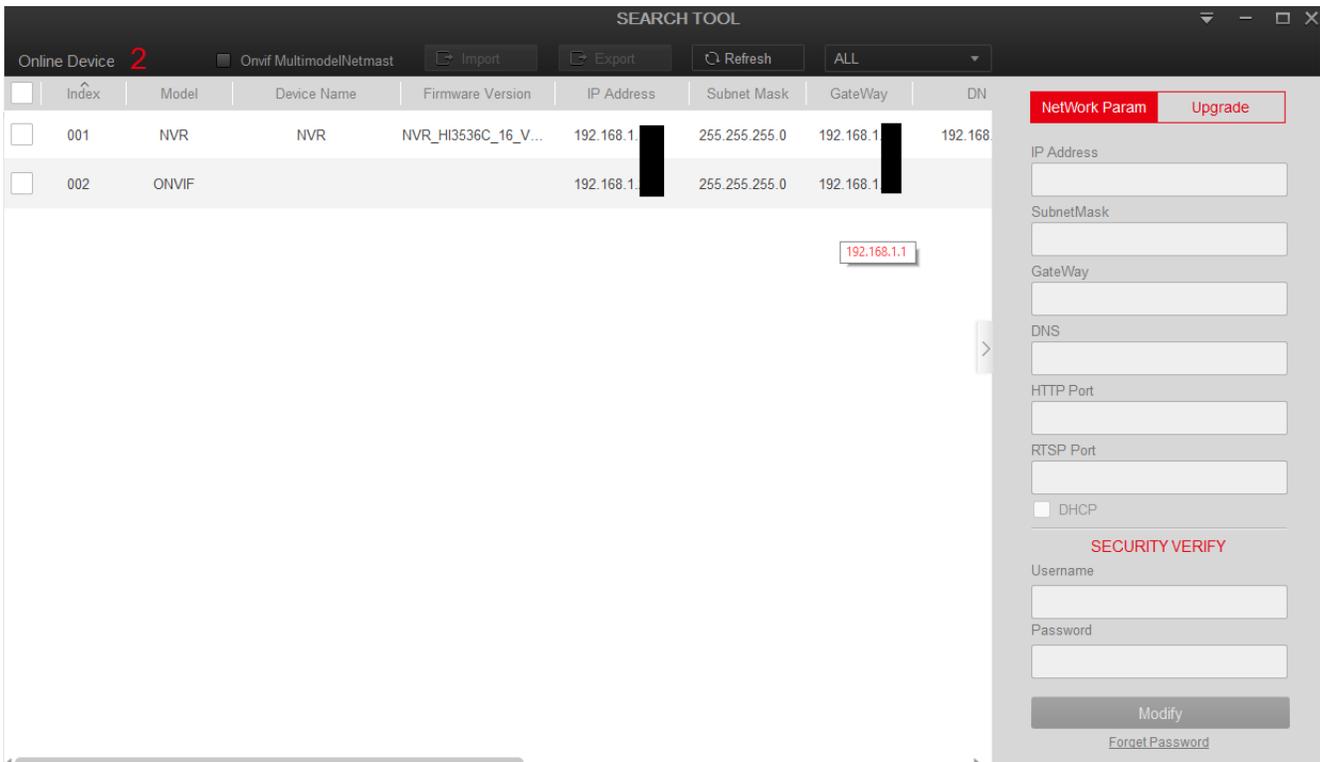


## CLO RANGE XVR/NVR PASSWORD RESET

From a Computer on the same Home or Business Network as your XVR/NVR please download and install the Search Tool. (A link to download the Windows or Mac version will be sent from OzSpy.)

Run the Search Tool. This will scan and list all CCTV devices on your network.

Please note your XVR/NVR IP Address. The default is usually within the range 192.168.1.xx but may vary depending on your personal Network setup.

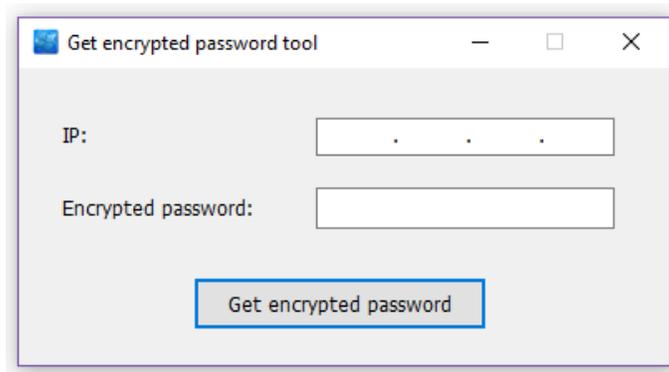


The screenshot shows the 'SEARCH TOOL' interface. At the top, it indicates 'Online Device 2'. Below this is a table with columns: Index, Model, Device Name, Firmware Version, IP Address, Subnet Mask, GateWay, and DN. Two devices are listed:

Index	Model	Device Name	Firmware Version	IP Address	Subnet Mask	GateWay	DN
001	NVR	NVR	NVR_HI3536C_16_V...	192.168.1.█	255.255.255.0	192.168.1.█	192.168.1.█
002	ONVIF			192.168.1.█	255.255.255.0	192.168.1.█	

On the right side, there is a 'Network Param' panel with fields for IP Address, SubnetMask, GateWay, DNS, HTTP Port, and RTSP Port. A 'DHCP' checkbox is present. Below these fields is a 'SECURITY VERIFY' section with fields for Username and Password, and buttons for 'Modify' and 'Forget Password'. A red box highlights the IP address '192.168.1.1' in the table.

Next Step, run the Encrypt tool.exe supplied by OzSpy Security. Enter the XVR/NVR IP Address and select “GET ENCRYPTED PASSWORD”.



The screenshot shows a Windows-style application window titled "Get encrypted password tool". It contains two input fields: "IP:" with a text box containing three dots, and "Encrypted password:" with an empty text box. Below these fields is a button labeled "Get encrypted password".

Please send the encrypted password to OzSpy. A new password will then be sent to you. Login using “root” (username pulldown menu; admin) and your new 6-digit password. Once you have successfully logged on, you will be prompted to reset your password. Use something unique that you will remember and make sure you save the changes before logging out.

Refer to your manual or contact your local OzSpy representative for additional assistance.

OzSpy Knowledge Base Weblink: <https://www.ozspy.com.au/knowledge-base>